

GUIDE for Erasmus+ Incoming Students



Medika College for Vocational Studies in Healthcare

www.medika.edu.rs

Contents

SERBIA3
BELGRADE
SOCIAL LIFE9
ENTERING THE COUNTRY AND VISA REQUIRAMENTS 10
HEALTH INSURANCE11
ACCOMODATION11
COMING TO THE CITY AND MEDIKA COLLEGE FOR VOCATIONAL
STUDIES IN HEALTHCARE12
STUDIES IN HEALTHCARE
BELGRADE TALKING15

SERBIA

Serbia has connected West with East for centuries – a land in which civilisations, cultures, faiths, climates and landscapes meet and mingle.

It is located in the centre of the Balkan Peninsula, in south-eastern Europe. The northern portion belongs to central Europe, but in terms of geography and climate it is also partly a Mediterranean country. Serbia is landlocked but as a Danube country it is connected to distant seas and oceans. Serbia is across roads of Europe and a geopolitically important territory. The international roads and railway lines, which run through the country's river valleys, form the shortest link between Western Europe and the Middle East.



Uvac is my home, this is where I am at my happiest and totally at peace. I go to Uvac whenever I need to escape from the stress of everyday life and just sit there for hours contemplating my surroundings.

From the agricultural regions of the Pannonian Plain in the north, across the fertile river valleys and orchard-covered hills of Šumadija, the landscape of Serbia continues southward, gradually giving way to mountains rich in canyons, gorges and caves, as well as well-preserved forests. Serbia's beautiful mountains, national parks, rivers and lakes are the perfect location for an active outdoor holiday – from hunting and fishing to extreme sports. Many times during its rich, centuries-long history, Serbia has been at the centre of Europe's and the world's attention, out of all

proportion to its modest size, economic might and number of inhabitants. Many lessons on bravery, patriotism and the struggle for freedom can be learned wherever you turn in Serbia, as you pass through its cities and regions.

The cultural and historical heritage of Serbia begins with prehistoric archaeological sites and its legacy from classical antiquity. Perhaps its greatest riches, though, are in the many mediaeval Serbian churches and monasteries, some of which are included on the UNESCO World Heritage list.

All year round, numerous cultural, entertainment, traditional and sporting events are held in Serbia, demonstrating the creative power and spiritual vitality of this country.

Today, Serbia is a modern, democratic European country, on the path to membership of the European Union, which a diverse range of visitors – from young backpackers to participants in congresses and fairs – visit every day.



Statistically, the most-visited tourist destinations are the cities of Belgrade and Novi Sad, the mountains of Kopaonik and Zlatibor and the spa towns of Vrnjačka Banja and Sokobanja.

Serbia is a landlocked country situated in south-eastern Europe, in the centre of the Balkan Peninsula, between 41°53′ and 46°11′ latitude North and 18°49′ and 23°00′ longtitude East. Because Serbia covers part of the Pannonian Plain in the north, the country also belongs to Central Europe, while due to its southern region, in terms of geography and climate, Serbia is also considered a Mediterranean country.

Serbia stands at the crossroads of Eastern and Western Europe, its routes leading via the Morava-Vardar and Nišava-Marica

valleys to the Aegean coast, to Asia Minor and to the Middle East. European Transport Corridors 7 (the Danube) and 10 (road and rail) pass through Serbia and meet in Belgrade.

Belgrade, the Serbian capital, lies on the Danube, a waterway connecting Western and Central European countries with the countries of South-eastern and Eastern Europe. Its harbour is visited by ships from the Black Sea, and with the opening of the Rhine-Main-Danube Canal it became a central point of the most important waterway in Europe which extends from the North Sea and the Atlantic Ocean all the way to the Black Sea. The Belgrade-Bar railway line connects the city with the Adriatic Sea and Belgrade's Nikola Tesla Airport is a hub for key European air routes.

Serbia's borders are 2114.2 km in length. Serbia borders Bulgaria to the east, Romania to the northeast, Hungary to the north, Croatia and Bosnia and Herzegovina to the west, Montenegro to the southwest and Albania and Macedonia to the south.

It does not take long for foreign visitors to Serbia to discover the hospitality, kindness, openness and warmth of the country's residents.

Shaking hands, done using the right hand, is customary when being introduced or meeting somebody of either gender. Kissing is not a necessity when meeting somebody for the first time, but every time you meet from then on, if you have developed affection for the

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Vojvodina

Romania

Hungary

Croatia

person in question, kissing three times on the cheeks is the order of the day in Serbia. Of course, nobody will object if you only kiss once or twice while giving a long and sincere hug.

In Serbia, toasts are usually made with traditional rakija (brandy), often home-distilled. Toasts are made by clinking glasses, making direct eye contact and loudly proclaiming "Živeli!" A speech is usually only made on formal occasions, normally by the host, but a guest may give one, too.





Serbs enjoy rich and flavoursome food and normally have three meals a day, with lunch being the largest.

Paying the bill in restaurants is a big part of the Serbian mentality. The host will almost never allow a guest to pay for lunch, dinner or drinks because it is customary for the host to take care of all expenses while a guest is staying with him or her. In contrast to the rest of Europe, there is no single day of the week in Serbia when you cannot have a night out and that holds true for all generations, for all lifestyles and musical tastes and for all available budgets. After a wild night out, somewhere around three or four o'clock in the morning, people continue

onward in search of grilled meat or burek.

Although Serbia has for centuries been the scene of frequent wars, devastation, fires and mass-migrations, on the turbulent roads leading from East to Europe and from Europe to East, a rich cultural and historical legacy has remained there. The rich variety of historical monuments and sites of natural beauty make Serbia a country of great interest for tourism and very much part of its attraction.

Testament to prehistoric life in this region are the numerous archaeological sites. Lepenski Vir, the first example of socioeconomic structure between 6500 and 5500 BC, Starčevo from the Early Neolithic, 5500 to 4500 BC, and



Vinča from the Late Neolithic, 4500 to 3200 BC, constitute the evidence that this was for millennia a cultural centre of the prehistoric world.



One of the most important categories of preserved monument in Serbia are Orthodox monasteries, which came into being during the period from the 12th to the 17th century. They can be found in an area ranging from Fruška Gora in the north, through the Morava and Ibar valleys, all the way to Kosovo and Metohija. The Stari Ras and Sopoćani complex, Studenica monastery and Visoki Dečani, together with the Patriarchate of Peć, Gračanica and the Our Lady of Ljeviš church in Prizren, are listed under the joint name of "Mediaeval Monuments in Kosovo (Serbia)" on the UNESCO World Heritage List. <u>www.heritage.gov.rs</u>

There are also the important remains of Roman roads and towns, with a variety of structures – which today bear witness to six centuries of the presence of the Roman Empire on the territory of Serbia.

Viminacium, today Kostolac near Požarevac, where the Mlava flows into the Danube, we find one of the most important Roman towns and military encampments from the period from the 1st to the 6th century. The civilian settlement next to the encampment during the rule of Hadrian (117-138) gained the status of a municipium, a town with a high degree of autonomy. www.viminacium.org.rs/en/

Sirmium, one of the most important towns of the late Roman Empire, was located by the river Sava, on the site of modern-day Sremska Mitrovica. Founded in the 1st century, Sirmium reached its zenith in 294 when it was pronounced one of the four capitals of the Roman Empire. <u>www.muzejsrema.org.rs</u>

Native town of Roman emperor Galerius

Felix Romuliana was an imperial palace built on the orders of Galerius Maximianus on the spacious plateau of Gamzigrad, near the city of Zaječar. Galerius, who was born in this area, raised the palace in the 3rd and 4th centuries in honour of himself and his mother Romula, after whom he named it. It belongs to a special category of Roman court architecture associated only with the period of the Tetrarchy and is the best-preserved example of this style. <u>www.muzejzajecar.org</u>

Not far from Niš is **Mediana**, the most famous and prestigious suburb of the classical city of Naissus. It was built near the river and the thermal springs, over an area of more than 40 hectares. Mediana was built in the early 4th century AD, during the time of Constantine the Great, as a residence for use by Roman emperors when visiting Naissus.

Iustiniana Prima, or Caričin Grad ('Empress's Town'), is one of the most important Byzantine towns in the interior of the Balkan peninsula. It is situated 29 km west of Leskovac, 7 km from Lebane, close to the village of Prekopčelica, where the Caričina river flows into the Svinjarica. Emperor Justinian I, originally from southern Serbia, decided to raise a city in his area of birth in honour of his own name.



BELGRADE

Belgrade is a capital city.

The official language of Serbia is Serbian, member of the group of south Slavic languages.

The Cyrillic script is in official use, while the Latin script is also widely used, since both are taught in schools. The Cyrillic of Serbian has 30 letters – one letter per each phoneme, making it unique among scripts.



The language and scripts of national minorities are in official use in areas with minority populations. Foreigners are recommended to use English for communication, while German, French and Russian are present to a lesser extent. Those curious and hungry for new discoveries might wish to try and decipher the undeciphered symbols found on the ceramic objects at the Vinča archaeological site, 13 km from the centre of Belgrade. The Vincian script (or property marks) arose 7,500 years ago, bearing witness to literacy during the Neolithic age and remaining a mystery to this day.

An exciting mixture of rich and diverse history, culture, architecture and urban spirit. With some of the most attractive locations, Belgrade Fortress – the oldest cultural and historical monument, Skadarlija– bohemian quarter in the city centre, Knez Mihailova Street; Old and New Palace, Federal Parliament, Temple of St. Sava, Zemun and many others, Belgrade makes the cultural centre of South East Europe. Indulge your senses in one of our national restaurants with domestic dishes, wines and music that will undoubtedly make you dance; visit some of the bars, night & disco clubs where the entertainment lasts till dawn and just when you start feeling like you want to lie down, smell of fresh coffee will invite you back. Enjoy the rivers, parks, museums, theatre and make sure to schedule your city break around some of many events in Belgrade. Confluence of Sava and Danube is a natural oasis in the heart of a modern city, and that very spot next to the Victor statue is the most beautiful lookout in Belgrade. River banks never sleep: on boat restaurants and cafes visitors can have a cup of coffee, eat a fish speciality, listen to music and have fun. Zemun is romantic and poetic with narrow cobblestoned streets, promenade by the Danube, bargescafés and the famous Gardoš Tower.

Do not forget to visit one of tipical Belgrade green markets and buy healthy and natural food at very good prices: fruits, vegetables, meat, eggs, fish, but some specialties as well, like cvarcke, kajmak, ajvar, cottage cheese.

New epicenter of urban culture, entertainment and lifestyle is Savamala, with trendy restaurants, clubs, bars, galleries.. Modern design scene gave popular hotspots: Belgrade Design District, KC Grad, Mikser House, Supermarket Concept Store and urban shopping areas, which continuously attract international attention with local design products and brands.

Belgrade is a very easy to go around city: all the essentials for a city break are within walking distance, and further sightseeing is easily done by trying some of our sightseeing tours.

Here are few tips on how to make the best out of your stay, regarding accommodation from hostels to mid-range and upscale hotels, guides in different languages, buses and transfers for city tours or shuttle services, Boat cruises, event tickets.

The climate in Belgrade is moderate continental, with four seasons. Autumn lasts longer than spring, with longer sunny and warm periods.

The two weeks of belated summer in October, particularly enjoyed by Belgraders, are called St. Martin's Summer ("miholjsko leto"). The winters are not particularly harsh. There are 21 days on average with temperatures below zero degrees centigrade during the winter. January is the coldest month, with average temperatures of 0.4 °C. Springs are brief and rainy, with summer arriving suddenly. The hottest months are July (average temperatures of 21.7 °C) and August (average temperatures of 21.3 °C).

Holy places

Saint Sava Temple is the largest Orthodox church in Serbia, and one of the biggest Orthodox churches in the whole world.

The Bajrakli Mosque is a mosque in Belgrade. It is located in Gospodar Jevremova Street in the neighbourhood of Dorćol.

Belgrade Synagogue is currently the only fully active Jewish place of worship in Serbian capital Belgrade, as other synagogues citywide are not active. It is located in central Belgrade area.

Time Zone

Belgrade and Serbia are located in the Central European time zone region – GMT +1 and/or GMT +2 as of the last week in the third month until the Saturday prior to the last week of the tenth month.

Electricity

As in most cities of Continental Europe, the electricity voltage in Belgrade is 220V. Electrical outlets are standard European.

Water

Tap water in Belgrade is safe to drink.

City Public Transport

Belgrade city public transport is provided through a network of bus, trolleybus and tram routes run by GSP "Beograd" and bus services operated by private bus companies, on around 130 routes.

Single tickets can be bought:

- in public transport vehicles, from the driver or conductor,
- at kiosks marked with a ticket sales sticker,
- at GSP points-of-sale.

BusPlus Info / public transportation in Belgrade

BusPlus system applies to all public transport vehicles (GSP, private carriers, Lasta and Bg Voz). Selling places – GSP

The new terminals have been installed at the following locations:

- "Skender begova" 47, JKP GSP;
- "Deligradska" Deligradska 10;
- "Republic Square" TC "Republic Square"

Paper cards (most suitable for tourists)

If you are not frequent user you should buy a paper card which costs 89 rsd, and you can drive with that card 90 min. on all lines (for 1st or 2nd public transportation zone). If you buy a ticket on the bus a card cost - 150 rsd

Paper cards witch you can use:

1 day for 1st or 2nd public transportation zone – 250 rsd, 3 days for 1st or 2nd public transportation zone – 700 rsd, 5 days for 1st or 2nd public transportation zone – 1000 rsd.

Prices of monthly electronic cards For 1st public transportation zone – 2.990 rsd For 2nd public transportation zone – 3.275 rsd Belgrade City Transport Company <u>www.gsp.co.rs</u>

Dispatch centre (00-24): 011/366 4040 Automated call centre: 011/ 3033-370, 011/ 3033-371

There are also express minibus services which are a little more expensive, but also more comfortable and quicker as they do not stop at every bus-stop. E1 Ustanička - Blok 45 E2 Petlovo brdo - Dorćol E3 Medaković 3 - Blok 61 E4 Ustanička - Bežanijska kosa E5 Zrmanjska - Zvezdara (pijaca) E6 Mirijevo IV - Blok 61 E7 Banjica II - Dunav stanica E8 Braća Jerković - Dunav stanica

SOCIAL LIFE

Kalemegdan Park is the oldest of the city parks. It was created in 1870. It is a green environment within and around the Belgrade Fortress, including the Great and Small Kalemegdan, i.e. the Upper and Lower Town. The first planting of Kalemegdan was undertaken between 1869 and 1875 and the main Sava Alley was planted in 1886. The monuments erected during the past hundred and fifteen years



Košutnjak is well-known Belgrade's park near the centre. This is a great place for sports and picnics. It has numerous hiking trails, sports fields, recreational facilities for children and adults. Belgrade is a famous cultural and historical city of this part of Europe. You can find many museums, monuments and palaces in Belgrade. In addition, it is reflected in the cultural life in which you have the opportunity to visit numerous theatres and cinemas.



Ada Ciganlija is a river island on Sava River with an artificial lake in the city centre. The lake has an 8 km long gravel beach. This is a great place for sports and picnics (barbecue is allowed in the allotted space). It also contains a lot of cafes and restaurants, river rafts (bars-restaurants), some of which are opened whole year round.



Museums in Belgrade:

- 1. National Museum
- 2. House of Jevrem Grujić
- 3. Museum of Aviation
- 4. Museum of Vuk and Dositej
- 5. Museum of the Serbian Orthodox Church
- 6. Museum of Applied Art
- 7. Residence of Princess Ljubica
- 8. Memorial Museum of Ivo Andric
- 9. Museum of the Camp at Banjica
- 10. Museum of the Yugoslav Film Archive

https://belgrade-beat.com/attractions-guide/museums

- 11. Military Museum
- 12. Residence of Prince Milos
- 13. Gallery of the Museum of Natural History
- 14. Jewish History Museum
- 15. PTT Museum
- 16. Roma Museum
- 17. Museum of African Art
- 18. Museum of Science and Technology
- 19. Historical Archive of Belgrade
- 20. Archive of Serbia

Monuments:

- 1. Monument to the Unknown Hero
- 2. Monument to the Liberators of Belgrade 1806. (Karadjordje's Park)
- 3. Monument to the Conscripts of the Third Call
- 4. Monument to Vuk Karadzic
- 5. Monument to Ivo Andric
- 6. Monument to Karadjordje
- 7. Monument to Prince Mihailo Obrenovic
- 8. Monument to Nikola Tesla

https://belgrade-beat.com/attractions-guide/monuments

Best cinemas are:

- Cineplexx Ušće at Usce shopping mall, Bulevar Mihajla Pupina, +381 11 285 44 95, 3D projections available
- Cineplexx Delta City, at Delta City shopping mall, Jurija Gagarina 16, +381 11 22 03 400, Cineplexx Cinemas
- Roda Intermezzo Cineplex, Požeška 83a, +381-11/2545-260
- Tuckwood cineplex, Kneza Miloša 7a, +381-11/3236-517, in the city center, a bit old, and sometimes too loud.
- Dom sindikata, Trg Nikole Pašića 5, +381 11 323

City tours

Belgrade is constantly boiling, one can feel the life of a city at the border of two civilizations pulsing on the confluence of Sava and Danube, under Avala. The charm of Belgrade is simply irresistible. See for yourself! Tourist guides await at the places of departure. There are: Belgrade walks, bike, scooter, skate, ship, sagway etc.

Night life

Belgrade is known worldwide as the city with the best nightlife. There are many places you can visit: Grand Casino Belgrade, Best parties - Belgrade Banging, HOT SPOT

Shopping areas

BIG FASHION, Shopping zones, Usce Shopping Center, Delta City Shopping Center, Shopping Center Zira, Stadion Shopping Center, Fashion Park Outlet Indjija, Capitol Park Rakovica, Zemun Park

ENTERING THE COUNTRY AND VISA REQUIRAMENTS

Before travelling to the Republic of Serbia, please check here (link: <u>http://www.mfa.gov.rs/en/consular-affairs/entry-serbia/visa-regime</u>) whether you need a visa. Visa applications should be submitted to the Embassy or Consulate General of the Republic of Serbia abroad (link: <u>http://www.mfa.gov.rs/en/embassies/serbian-diplomatic-missions/serbian-embassies</u>).

General visa requirements:

- 1. Valid passport (passport must be valid at least 90 days from issue date of visa)
- 2. Letter of invitation:
 - a. for a private visit invitation letter (link: http://www.mfa.gov.rs/en/images/stories/pdf/pozivno_pismo_fiz_lice.pdf)

certified by the relevant authority of the Republic of Serbia

- b. for a business visit invitation letter (link: <u>http://www.mfa.gov.rs/en/images/stories/pdf/Pozivno_pismo_pravnog_lica.pdf</u>) by a company in Serbia;
- c. for a tourist trip a proof of payment for the trip issued by a travel agency (voucher or other type of payment receipt);
- 3. Completed visa application form: (PDF) link: http://www.mfa.gov.rs/en/images/stories/pdf/visaform_lat.pdf;
- 4. Photo (size 3.5x4.5cm);
- 5. Return ticket or Itinerary (copy of Driving License and Insurance if you travel by car);
- 6. Proof of sufficient funds for staying in Serbia;
- 7. Health insurance
- 8. Visa fee.

For the issuance of a transit visa, you should have an entry visa for the country you are entering after the Republic of Serbia. In case a visa is not required for that country, you will be asked to present other documents explaining the purpose of your visit there.

Diplomatic-consular mission of the Republic of Serbia reserves the right to request additional documentation. Incomplete applications will not be accepted.

For more information regarding the issuance of visa, please contact the nearest diplomatic-consular mission of the Republic of Serbia.

HEALTH INSURANCE

The student shall have Health Insurance covering the whole period of staying.

However, a simple Travel-Private-Health Insurance may not be sufficient, especially in case of repatriation and specific medical intervention. In that case, a complementary private insurance might be useful. It is your responsibility to be aware of health insurance issue.

*You need Health Insurance for the Grant Agreement and for Visa Application.

ACCOMODATION

The offer in Belgrade is huge – Hotels (over 750 hotels), Hostels, Apartments, Flats, Rooms. There are numerous settlements and city centre placements available for renting.

Renting apartment/flat/room depend on the location, number of rooms, length, level of flat, settlements, and costs approximately 150-300 EUR per month.

You can search numerous of real estate websites <u>www.nekretnine.rs</u>, <u>www.halooglasi.com</u> Booking accommodation is of course the best recommendation.

For any questions and assistance please contact: International Cooperation Office 8 Mitropolita Petra Street, Belgrade, Serbia, <u>info@medika.edu.rs</u> Phone: +381 60 202 2150

COMING TO THE CITY AND MEDIKA COLLEGE FOR VOCATIONAL STUDIES IN HEALTHCARE

BY AIRPLANE

The "Nikola Tesla" airport in Surčin is located 18 km from the centre of Belgrade. Flight information can be obtained by telephone, at +381 11 20 94 444 or through the <u>https://www.beg.aero/eng</u>

Transportation from the airport to the city centre: Public transportation (GSP) – no. 72 bus line Ticket price: 89 din. Trip duration: 40 min. Route: Zeleni venac – New Belgrade municipality – Students' City – Vojvođanska Street

In order to enhance taxi service from Belgrade Nikola Tesla Airport, the Assembly of City of Belgrade is introducing ongoing project aiming to organize new taxi service regulation system from Belgrade Airport. As a part of this project, the price of a taxi service from the airport is divided into 6 zones.

For the use of taxi services from Belgrade Nikola Tesla Airport to any destination in Belgrade area and further, please contact the city service TAXI INFO desk, located in the baggage reclaim area.

Please take a taxi receipt at the information desk which contains the name of your destination and appropriate price for the taxi service.

Taxi Service from Belgrade Nikola Tesla Airport Zones and Price List

"Nikola Tesla" airport Working time: 04.45-23.40h Frequency: every 30 min.

Tourist Information Center Airport "Nikola Tesla", tel. +381 11 20 97 828 (09-21.30h), infoaerodrom@serbia.travel

There is a taxi stop at the airport. The price of taxi transportation from the airport to the city centre is approximately 2,400 dinars (25 Euros).

BY TRAIN

"Serbian Railways" provide for the following commercial discounts: Inter Rail, Euro Domino, Railplus, Balkan Flexipass, Easy Travel Card, Euro<26, City Star and the Unified Balkans Tariff.

Serbian Railways, Nemanjina 6, tel. +381 11 36 16 722, www.zeleznicesrbije.com

Additional possibilities are provided by Eurail.Com and can be found on: <u>www.eurail.com</u> or <u>www.interrail.eu</u>

BY BUS

Portal Busticket4.me is an internet service for online ticket sale and providing viable information regarding carrier's departures from entire region, carriers, bus stations and destinations. Portal's elementary goal is to provide mentioned services to the users, without having the user to visit the bus station.

In our online sales system, we have more than 20,000 destinations, of which the most attractive from Belgrade are to Budva, Sarajevo, Dubrovnik, Kotor, Novi Sad, Zagreb, Mostar, Split, Vienna, Milan, Prague, Amsterdam etc. and you are just a few clicks away from all of them.

Type www.busTicket4.me, search bus timetables for the point of departure and destination city, choose the most convenient bus line, click on "Buy Ticket", finalize your payment and enjoy the ride. Your seat in the bus is guaranteed!

It's possible to make a reservation if you choose an "Offline payment" method.

BY CAR

Belgrade is located at the intersection of the European E-70 and E-75 highways. Foreign drivers in Serbia are required to have a national driver's license, traffic permit and an insurance policy. Distance from Belgrade to European cities: Amsterdam 1760 km, Athens 1090 km, Vienna 621 km, Berlin 1489 km, Bern 1361 km, Brussels 1702 km, Budapest 383 km, Bucharest 619 km, Istanbul 928 km, Copenhagen 2018 km, London 2073 km, Ljubljana 528 km, Munich 1020 km, Moscow 2211 km, Oslo

2577 km, Prague 901 km, Rome 1280 km, Sarajevo 325 km, Skopje 440 km, Sofia 380 km, Thessaloniki 700 km, Stockholm 2622 km, Warsaw 1115 km, Zagreb 390.

Road Assistance

The Automobile and Motorcycle Association of Serbia (AMSS) offers roadside assistance services on a 24/7/365 basis.

Roadside assistance includes breakdown services and, in case the vehicle can not be repaired - transport of the vehicle to a desired car repair shop, garage or the place of residence.

AMSS offers roadsided services to all motorists on the territory of Serbia. AMSS members and members of the foreign automobile clubs are entitled to a large number of roadside services, free of charge.

In order to benefit from the roadside assistance services, it is necessary to dial the number of the AMSS Operations Centre, through a unique telephone number + 381 11 1987 (landlines and all mobile networks).

Also, AMSS Operations Centre provides information on the state of roads in the country, as well as other relevant information of use to motorists travelling in the country and abroad.

AMSS Ruzveltova 18, 11000 Beograd, Tel: + 381 11 333 11 10, Fax: + 381 11 333 11 04

Operations Centre: + 381 11 1987

info@amss.org.rs <u>www.amss.org.rs</u>

TAXI

Cash may be taken from ATMs installed in all major malls, bank branch offices and in public places 365 days in a year, 24 hours a day. Cell phone e-cards and Internet cards may also be purchased in some of these places.

The passenger is only required to pay for taxi services according to the current price list and to the amount indicated by the taxi meter at the end of the journey. Negotiating a price for taxi services, where the taxi meter is not switched on, is not recommended, especially at the airport.

COMPLAINTS: 011/3227-000

The cost of the taxi ride also includes transport of the passenger's personal baggage. Personal baggage includes travel bags and suitcases not exceeding 20 kg in weight per passenger and 50 kg in total, in the event that there are several passengers.

Taxi companies:

Akademac taksi, 2417-022	TAKSI Taxi 19-9-19
Alo taksi, 3564-555	Palma taksi, 316-2020
Alfa taksi, 19807	Pepsi taksi, 488-2200
Beotaksi, 1970, 19999	Pink taksi, 19803
Beogradski, 19801	Plavi taksi, 3555-999
Euro gold taksi, 19806	STB taxi 19898
Ekonomik taksi, 397-3327	Taksi As, 3283-333
Žuti taksi, 19802	Taksi Bell, 19808
Joker taxi, 3971-174	Taksi M, 316-2626
Lux taxi, 303-3123	Herc taksi, 2446-246
Maksis taksi, 19804	City taxi, 394-0022
Naksi taksi, 2157-668	Rent-A-Brand, 0693322313
Naksi taksi, 2157-668	Keint-A-Dianu, 0093322313

INSURANCE

The green card, an international certificate, serves as evidence to confirm the existence of insurance against the responsibility for damage inflicted upon third parties abroad. Motorized tourists with vehicles bearing foreign license plates with no green card are obliged to purchase insurance with local insurance companies when entering Serbia, at the border crossing.

PETROL STATIONS

Certain petrol stations along the main traffic routes and in major cities operate non-stop, every day. All types of local or foreign fuel and motor oils can be purchased at nearly all major petrol stations. The following types of fuel are regularly on offer: BMB95 – unleaded, MB95 – premium, Eco 3 diesel, Eurodiesel, TNG – auto gas Petrol Stations in Belgrade (00-24h): **NIS** www.nispetrol.rs BS Bulevar Crvene Armije 1, Juzni Bulevar 70, Bgd BS Zarkovo 1, Trgovacka 74, Cukarica, Beograd BS Pop Lukina, Pop Lukina 12, Stari Grad BS Džona Kenedija, Džona Kenedija 10, Novi Beograd BS Beograd - Bulevar Kralja Aleksandra 632, Beograd BS Avalski Put, Bulevar Oslobodjenja 343, Vozdovac BS Novi Beograd Deiton, Novi Beograd BS Zmaj 2, Highway BG-ZG - Novi Beograd, Beograd BS Čarli Čaplin, Bulevar Despota Stefana bb, Palilula, Beograd BS Trg Oslobodjenja (Autokomanda), Bulevar Oslobodjenja 40, Beograd BS Francuska, Francuska 1, Beograd BS Veliki Mokri Lug 1, Highway BG-NIS bb, Veliki Mokri Lug BS Novo Mirijevo, Mihajla Bulgakova bb, Zvezdara, Beograd BS Blagoja Parovica, Pozeska 85, Cukarica, Beograd BS Pop Lukina, Pop Lukina 12, Stari Grad, Beograd BS Obrenovac, Cara Lazara 1, Obrenovac BS Zmaj 1, Highway BG-ZG, Zemun, Beograd BS Bip, Franse D`Eperea, Savski Venac, Beograd Phone 0800/008 888 Lukoil – Beopetrol Avalski put, Bulevar oslobodjenja 56, tel. +381 11 46 51 82 Banatska, Banatska 80a, tel. +381 11 61 00 09; Budimska, Budimska 44, tel. +381 11 32 25 029; Kalemegdan, Vojvode Bojovića Bld. bb, tel. +381 11 62 46 23; Pionir, Džona Kenedija bb, tel. +381 11 60 16 67; Staro sajmište, Zemunski put 7, tel. +381 11 13 09 15; Tvornicka, Tvornicka 2k, tel. +381 11 10 97 80; Zaplanjska, Zaplanjska 34, tel. +381 11 49 36 39 **OMV** Partizan road bb, tel. +381 11 29 70 293; Krnjaca I, tel. +381 11 33 18 657; Krnjaca II, tel. +381 11 20 85 944; Ada Ciganlija, tel. +381 11 30 58 806; Jurija Gagarina, New Belgrade, tel. +381 11 31 89 353; Kneževac, Vidikovac, tel. +381 11 23 49 053;

Kralja Aleksandra Bld. 526, tel. +381 11 34 07 1026; Borska bb, tel. +381 11 36 74 806 **Other stations:** ELP, Arsenija Čarnojevića Bld. 30a, tel. +381 11 31 31 551; Slap, Vladimira Tomanovića 20, tel. +381 11 34 74 000; Sheer Box, Jurija Gagarina 256, tel. +381 11 21 50 473; Auto-centar MM, Ratarski put 37b, tel. +381 11 31 60 180; Fluks, Milutina Milankovića Bld. 72/11, tel. +381 11 31 16 096; Sunce, Jurija Gagarina 198a, tel. +381 11 15 71 80; Univerzum II, Vojislava Ilića 97, tel. +381 11 24 03 392; Univerzum III, Vojislava Ilića 312, tel. +381 11 46 84 99; Cyclon, Lazarevački drum 163, tel. +381 11 54 74 94

BELGRADE TALKING

Belgrade Talking is a free application which takes users to more than 30 city locations bringing a brand new perception of the capital, in a simple, swift, informative and entertaining manner.

After downloading the app, simply point the smart phone camera towards the nearest location and a series of short stories will instantly open. An audio guide will be automatically activated allowing users to focus on the architecture of buildings, institutions, monuments, religious facilities and details rather than the phone screen. Maps provide an actual tour around the city as the application proposes the best sightseeing route, guiding to the next closest location.

The landmarks covered by the app are the Monument to Prince Mihailo, Gratitude to France Monument, Monument to Karadjordje, Terazije Fountain, Monument to Vuk Karadžić, City Hall, Presidency Building, National Assembly Building, Moskva Hotel, "?" Inn, National Library and Belgrade City Library, Djura Jakšić's House, Residences of Princess Ljubica and Prince Miloš, Nikola Tesla Museum, May 25th Museum, House of Flowers, Cathedral, St Sava's Church, St Mark's Church, Church of the Holy Virgin Mary – Ružica, Church of Christ the King, Synagogue and Bayrakli Mosque. The application is available in Serbian and English, and is created for Android and iOS. It supports the phone models with Android 2.3 "Gingerbread" and new generation models, and iOS 5.0 and new generation models. It is available in Google play and will also be put up to the App Store for iOS before the EXIT festival begins. The application will be upgraded further on to include new city sites and the Exit special edition will serve as the basis for a special application, Novi Sad Talking. https://play.google.com/store/apps/details?id=com.hub.bgtalking

BANK, CARDS AND CURRENCY

List of Banks in Serbia

- 1. Addiko Bank a.d. Beograd, Bulevar Mihajla Pupina 6, Beograd
- 2. AIK banka, Aik-Bulevar Mihaila Pupina 115 đ, Niš
- 3. Banca Intesa, Milentija Popovića 7b, Beograd
- 4. Banka Poštanska Štedionica, Kraljice Marije 3, Beograd
- 5. Credit Agricole Srbija, Braće Ribnikar 4-6, Beograd
- 6. Direktna Banka AD Kragujevac, Kralja Petra I 26, Kragujevac
- 7. Erste banka, Bulevar oslobođenja 5, Beograd
- 8. Eurobank AD Beograd, Vuka Karadžića 10, Beograd

- 9. Expobank AD Beograd, Dalmatinska 22, Beograd
- 10. Halkbank AD Beograd, Bulevar Milutina Milankovića 9ž, Beograd
- 11. Jubmes banka, Bulevar Zorana Đinđića 121, Beograd
- 12. Komercijalna banka, Svetog Save 14, Beograd
- 13. Mts Banka, Bulevar Franše d'Eperea 88
- 14. NLB banka, Bulevar Mihaila Pupina br. 165v, 11000 Beograd
- 15. Opportunity banka, Bulevar oslobođenja 2a, Novi Sad
- 16. OTP banka, Bulevar oslobođenja 80, Beograd
- 17. Piraeus bank AD Beograd, Milentija Popovica 5b, Beograd
- 18. ProCredit banka, Milutina Milankovića 17, Beograd
- 19. Raiffeisen bank, Đorđa Stanojevića 16, 11070 Novi Beograd
- 20. Sberbank, Bulevar Mihajla Pupina 165g, Beograd
- 21. Societe Generale banka, Bulevar Zorana Đinđića 50 a/b, Beograd
- 22. Telenor banka, Omladinskih brigada 90v, Beograd
- 23. UniCredit banka, Rajićeva 27-29, Beograd
- 24. Vojvođanska banka OTP group, Trg slobode 7, 21000 Novi Sad
- 25. VTB banka a.d. Beograd, Balkanska 2, Beograd

Visa, MasterCard, Diners and DinaCard can be used in payment system.

The official tender in Serbia is dinar, abbreviated RSD. Money may be exchanged in all banks and post offices, as well as in authorized exchange offices. Dinar is issued in denominations of 10/20/50/100/200/500/1000/5000.

The current exchange rate may be checked on the website of the National Bank of Serbia

TELEPHONE DIRECTORY

The area code for Belgrade in national traffic is 011

The area code for Serbia in international traffic is 381. To call Belgrade from abroad please dial the appropriate international code, e.g. 00, then dial the area code for Serbia 381 and the area code for the city (without the initial 0)11. To call a foreign country from Belgrade, please dial the international code 00, then the country area code, the city area code (without 0) and, finally, the telephone number of the subscriber.

Important Telephone Numbers

- Police 192
- Fire-fighters 193
- Ambulance 194
- Time 195
- Telegram sending by phone 1961
- Registry of international calls 19011
- AMSS road assistance 1987
- Diverse sports information 19812
- Orthodox religious holidays and customs 19822
- Weather information –19822
- Lotto and sports forecasts 19822

Public Telephone Booths

Public telephone booths (Halo govornice) are activated by Halo cards worth RSD 200 or 300, each offering a free call credit of RSD 15. The sales price is written on the card, which is also the value of the credit for making calls. Halo cards may be purchased on kiosks, post offices and in retail stores.

Telephone Directory

+381 11 11811 (private and business subscribers, one item of information per call) <u>www.webstrane.com</u> (private and business subscribers, telephone directory on the Internet) White Pages (private subscribers, printed edition, free delivery to home address) <u>www.11811.rs/BeleStrane/Index</u> Yellow Pages (business subscribers, printed edition, free delivery to home address)

Landlines

Telekom Srbija Information centre: +381 11 19813 (working days 08-19h) Technical problem reports: +381 11 19771 (07-21h) Telephone subscribers numbers +381 11 11811 (00-24h) Waking up: +381 11 19811 (00-24h) Diverse Information +381 11 19812 (00-24h) Customer Service: (08-19h, Saturdays 08-14h), Kralja Aleksandra Boulevard 84, Radivoja Koraća 6, Obilićev venac 2 ORION Telekom

CONTACT

Medika College for Vocational Studies in Healthcare 8 Mitropolita Petra Street, Belgrade, Serbia <u>info@medika.edu.rs</u> Phone: +381 64 202 2150

Erasmus Contact person Vojin Vidanović vvidanovic@medika.edu.rs





Medika College for Vocational Studies in Healthcare

www.medika.edu.rs